



# ACCESS TO GAMBLING BY CHILDREN AND YOUNG PERSONS

## Statement

The Company recognises its responsibility and obligations under the Gambling Act 2005 and operates a Children and Young Person Policy in respect of its premises. This Access to Gambling policy specifically addresses the operation of gaming machines in our licensed premises.

## Policy and Procedures

The Company acknowledges its obligation to ensure that its team members prevent children and young persons from accessing age restricted gambling activities including access to category C gaming machines.

Gaming machines are supervised by staff members and CCTV, where available, throughout operational hours.

We operate a Policy of Challenge 25 in order to prevent under 18s from accessing age restricted activities.

1. Under-18s are only allowed access to or to play on Category D gaming machines.
2. Under-18s are not allowed to participate in any 'exempt' gaming that may be operated at our premises, such as bingo.
3. In line with our Children and Young Person Policy, where individuals cannot produce ID upon request, they should be politely advised that they will not be permitted to participate in age restricted gaming activities.
4. Should any individual repeatedly attempt to access age restricted gambling activities, the person and or their parent/guardian should be advised that the age restriction is a legal requirement and if broken the police will be notified.
5. In cases where an adult member attempts to facilitate, encourage or endorse an underage individual from accessing age restricted gaming and machines, the adult will receive an oral warning from the Duty Manager and if this re-occurs then the individual will be barred from the premises and the matter will be reported to the Gambling Commission and where appropriate the Police.

6. Should team members become aware that an underage person has used a category C gaming machine despite the above controls being in place, the Duty Manager will return any stake or fee to that person as soon as is reasonably practical. At the same time, any outstanding prizes or winnings for that person will not be paid.
  - a. Any disagreements as to the amount gambled and due for return to the player etc. will be fully identified on the Gambling Incident Report as will a detailed description of what has taken place.
  - b. In the event of the disputed stakes being related to the playing of a gaming machine by the underage player, wherever possible the electronic record of machine play will be audited as to amounts involved in conjunction with an examination of any available and relevant CCTV footage.
  
7. In all cases a record of such incidents should be maintained by completion of the Company's Gambling Incident Report.

Team Members are trained as part of their induction and receive refresher training in the understanding of, and the strict adherence to this policy.