

VACANCY DETAILS

JOB TITLE: FIELD SERVICE ENGINEER

LOCATION: Central London area

Job Purpose / Key Responsibilities Include:

- To repair and service all Gamestec Leisure product range to Company standard.
- To be responsible for the security of Company property including PDA's, keys, vehicles, products and any items entrusted from the customer.
- To minimise the quantity of repeat calls and further works by ensuring spares kits are complete and line managers are aware of any training and development requirements.
- To close calls down correctly by providing all required information via the PDA terminal.
- To ensure all machines visited are left in a safe and secure condition.
- Where necessary, to be available to attend meetings and training courses, which maybe outside region and require overnight stay.
- To ensure the maintenance of tool case and tools to Company standard and to reflect the professional image to the customer.

Experience / Skills / Knowledge Required Include:

- Servicing of electronic or electromechanical products e.g. gaming industry, office equipment, TV & Hi-fi.
- Able to use a PC.

Personal Attributes Required:

- Can work effectively on own initiative.
- Good interpersonal skills.
- Pleasant, confident manner.
- Current motor cycle licence is essential – due to need to travel to different sites.
- Car licence preferable as you may also be required to drive Company cars
- You should be physically fit due to manual handling requirement

Other information / requirements:

Able to work a shift pattern that may include some weekends and some evenings.

This vacancy is open to both internal and external applicants

Internal applicants : You are asked to please notify your line manager should you submit an application.

Application closing date: noon on Wednesday 15 September 2010

To apply for this position please send your up-to-date CV and covering letter to:
recruitment@gamestec.co.uk. If you do not have e-mail access, then please forward your application to: HR Administrator, Gamestec Leisure Ltd, Low Lane, Leeds, LS18 4ER.