



VACANCY DETAILS

JOB TITLE: HEAD OF TECHNICAL SERVICES

LOCATION: 1 - North & 1 - South

Job Purpose / Key Responsibilities Include:

To lead, motivate and develop a team of managers and staff in order to ensure that collectively they can exceed customer expectations.

To ensure that the quality and volume of field service provided by the team meets/exceeds all the agreed criteria as specified by the company, thus ensuring compliance with all customer agreements.

To constantly review and evaluate standards achieved, methods of operation, and processes in order to ensure compliance with agreed company procedures.

To contribute towards the development of processes and procedures in order to improve the business. Such changes will be agreed at board level and be supported by a comprehensive implementation plan in order to ensure success.

To ensure that all team members are fully compliant with the company's current requirements relating to the Gambling Act 2005 and the Gambling Commission. This includes ensuring that all staff are inducted and trained in line with all relevant procedures as defined and all relevant codes of conduct.

To be successful in this demanding role you must be able to demonstrate excellent communication and man management skills. You will also performance driven and motivated by the achievement of results. The position will involve extensive travel and may require overnight stays away from home.

Rate of pay commensurate for the position.

If you require a copy of the Job Description, this can be obtained from Lisé Laycock (please either e-mail a request or ring 0113 2589495).

You are asked to please notify your line manager should you submit an application.

This vacancy is open to internal applicants only at this time.

Application closing date: Friday 29 August 2008

To apply for this position please send your up-to-date CV and covering letter stating why you feel you are suitable candidate to GrahamWood@gamestec.co.uk .

For further information / informal discussion about the role, please contact Graham Wood.